



CALVERLEY
CONTROL
INSTALLATIONS

QUALITY POLICY STATEMENT

The company is committed to providing a full range of automatic controls and building management systems.

It is our policy to supply equipment and 'back up' services that fully and consistently meet the agreed individual requirements of our customers, ensuring they comply with defined standards and regulatory requirements, are fit for purpose, and provide complete customer satisfaction. Our aim is for continual improvement through the involvement and participation of all employees, and other interested parties.

To meet this commitment, the company has documented, implemented and will maintain a quality management system which sets out to meet the requirements of BS EN ISO 9001:2015 appropriate to the expected level of customer satisfaction.

We will continue to assess our activities with respect to the impact on quality and safety incorporating those controls necessary to achieve continual improvement of the effectiveness of the quality management system.

Quality objectives in line with this policy have been established, communicated, understood and implemented throughout the organisation as follows:

- *Provide continuous high-quality control solutions from conception to completion to ensure continual customer satisfaction.*
- *Design and manufacture bespoke control panels at competitive market rates to maintain an increase in turnover annually.*
- *Provide a challenging and rewarding working environment for all employees by continual investment in current technology so as to "future proof" the company's organic growth.*

This policy is reviewed at least once per annum at the relevant management review meeting for suitability and effectiveness.

An appropriate programme of training and awareness enhancement ensures that all employees understand this policy, understand it, and their individual responsibilities within it.

This policy is displayed in all suitable areas within the company's premises.

Steve Collins
Managing Director.

Dated: 28 March 2024